



MUMEASE

SUPPORT SERVICES

HER STORY & CO.



**ANOTHER PAIR
OF HANDS WITH
THE CHILDREN**

**POSTPARTUM
SUPPORT**

CHILDCARE

**DINNER
PREP**

APPOINTMENTS

**HOW CAN WE
HELP?**

HERE ARE SOME IDEAS!

**RESPIRE
CARE**

**LIGHT
HOUSEWORK**

**OVERNIGHT
NANNY**

**HOME
ORGANISATION**

**PREPARING FOR
BABY**

SAY HELLO!

Meet the two ladies behind Her Story & Co.
who support our women with our Mumease support service.



Jade is a qualified childminder with extensive experience in caring for children and their families, including raising her own 4 children. She spent time as a Teaching Assistant in a local primary school where she gained extra qualifications such as Lego therapy and Understanding Autism. Additionally Jade holds an NVQ Lvl 2 in Health and Social Care as well as enjoying teaching dance to little ballerinas for many years. Beyond her childcare experience Jade has provided support within the local community to mums in business, with both emotional and physical support in business and life matters.

Hayley is an experienced Nursery Nurse and a qualified Family Support Worker with extensive knowledge in child development. Hayley worked in the family work sector supporting local families for over 20 years, in this time she has gained qualifications in mental health awareness, counselling skills, working with families, baby massage, sleep consultant, various parenting programmes and attended many courses such as first aid & autism awareness. Hayley is also a super mum raising her own 4 children too.



SAY HELLO!

Now meet just some of our incredible staff who help us run our mumease support. We are really proud of our team here at Her Story & Co. Every team member is amazing in their own right. Each and everyone having years of relevant experience and a fantastic caring personality!



RELEVANT QUALIFICATIONS & CERTIFICATIONS:



At our organization, experience and qualifications are of the utmost importance in ensuring we provide the highest level of support to families. Every member of our team brings years of relevant experience, allowing them to offer expert care and guidance in all aspects of their roles. In addition to this invaluable experience, all staff members hold enhanced DBS checks, ensuring a safe and trustworthy environment. They are also trained in first aid, safeguarding, and often have additional qualifications or specialized training to meet the unique needs of each family. This combination of experience, skills, and commitment ensures that our families receive the highest standard of care and support, every step of the way.

**ENHANCED DBS
FIRST AID
SAFEGUARD TRAINING
YEARS OF RELEVANT EXPERIENCE
UNDERSTANDING AUTISM
COUNSELLING
MENTAL HEALTH
EARLY YEARS DEVELOPMENT
UNDERSTANDING YOUNG ADULTS
PRIMARY TEACHING
HLTA**

& MORE!





PRICING STRUCTURE

DAYTIME HOURLY RATE £20PH

Daytime hours 8.00am to 9.30pm

NIGHTTIME HOURLY RATE £25PH

Nighttime hours 9.30pm to 8.00am



Please note these rates are for support carried out within 10 miles of our business address in RG31. An extra charge of 45p per mile will be added thereafter.



PAYMENT SCHEDULE

With our ad hoc payments we require full payment upon time of booking to secure your support hours.

With regular hours each month we require the full month paid upfront to secure your support hours.

We will always be as flexible as we possibly can with our support times available to book for our clients however we do ask clients to be mindful that we also have our own families and at times might not be available to be flexible.

With our mumease support services we work with our clients to a booking schedule that works for both parties. Whether that be weekly booking scheduling, monthly or anything in between. Wherever possible we will always work with clients to ensure desired support is put into place at the preferred time.

With regular hours, after a one month trial period a one month notice is required to cancel your support hours. Meaning we would require one full calendar month notice to terminate your support.

FREQUENTLY ASKED QUESTIONS

HOW MANY WOMEN DO YOU SUPPORT AT ANY TIME?

this depends on the level of support but we will always ensure that we have the capacity to carry out our support services to the highest standard.

HOW FAR IN ADVANCE CAN I RESERVE MY SUPPORT PACKAGE?

Our families can book their support package as far ahead or as close to the start date as they would like to. depending on our availability we will always book in at any time.

WHO WILL BE SUPPORTING ME AND MY FAMILY?

Our support services are usually shared between our current staff. we will always communicate with you ahead of time so you know who will be with you when. we always aim to have 2 members of staff working with each family to minimise the risk of cancellation due to illness etc but keep that strong relationship between staff and families.

CAN I CREATE A SUPPORT PACKAGE THAT INCLUDES A MIX OF NIGHT AND DAY HOURS?

absolutely we work with our families to build the right support package for them. we can mix day time and night time or keep it all day or all night time support. we go with the flow.



PLEASE DON'T HESITATE TO ASK ANY QUESTIONS THAT YOU MIGHT HAVE. NO QUESTION IS SILLY IT IS SO IMPORTANT TO US THAT YOU ARE COMFORTABLE.

THE NEXT STEPS WOULD BE TO ARRANGE A TIME FOR US TO COME OVER AND HAVE A CHAT WITH YOU TO SEE IF WE ARE THE RIGHT FIR FOR YOUR FAMILY.

HOW TO CONTACT US?

FACEBOOK OR INSTAGRAM MESSENGER

OFFICE@HERSTORYCO.CO.UK

